

Boulder County Farmers Markets

2024

Rules, Regulations & Operations

for

Food Vendors

Boulder, Longmont & Winter Market

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1. Executive Summary

About: Boulder County Farmers Markets (BCFM) is a non-profit organization that operates seasonal farmers markets and a year-round local food hub. We operate producer-only markets: our farmers and ranchers grow their own produce and raise their own animals and our prepared and packaged food vendors craft their food locally in Colorado. BCFM is a membership-operated organization.

Helpful resources about BCFM and our markets:

- Website: <u>bcfm.org</u>
- Mailing Address (Headquarters): 1821 Lefthand Circle Suite D, Longmont CO 80501
- Staff (including email addresses): <u>https://bcfm.org/about/about-us/</u>
- General Email: <u>hello@bcfm.org</u>
- **Colorado and Producer-only**: We only accept vendors who produce their own food (no-reselling) in Colorado.

Becoming a vendor: Guest vendors and members are selected by the Boulder County Farmers Markets Board of Directors through an annual competitive application process. Applications open in November and vendors are selected by mid-February for our season, which runs from the first week in April through second week of November (34 weeks | Saturday Markets) and from the first week in May-first week in October (28 weeks | Wednesday Market). Winter Market takes place over two days the first week of December.

Financials, Fees and Fines: We have a shared success model, which means that our operations are funded by a percentage of sales collected from our vendors. All application fees are non-refundable and due at the time of application. All market vendors are responsible for tracking and reporting gross sales (total daily sales across all platforms–cash, credit and market currencies).

Insurance: All vendors are required to provide a Certificate of Liability Insurance in the amount of one million dollars (\$1,000,000) or greater for each market attended. BCFM must be named as an "Additional Insured" on the Certificate.

Vendor members (voting & non-voting): Approved, full-time producer, packaged, and prepared vendors. "Full-time" is defined as participating in at least 90% of committed market dates and fully paying market fees. Market fees for vendor members are described below.

Guest vendors: Producer, packaged, and prepared vendors participating in a limited number of markets throughout the season. Market guests are recommended by the Board and considered at staff discretion. Market fees for guest vendors are described below.

We Appreciate You: Our mission is to support, promote, and expand local agriculture, making fresh products accessible to our community, and strengthening relationships between local food producers and food consumers. We could not do this without our vendors, customers and community partners!

| Vendor Members Fees | | | | | |
|---|----------------|-----------|---------------------|-------------------|-------------------|
| Fee Туре | Vendor Type | Market | | | |
| | | | Boulder Saturday | Longmont Saturday | Boulder Wednesday |
| Season Application fee (one-time) | All | | | \$100 | |
| Late Season Application Fee (one-time) | All | | | \$200 | |
| Winter Market Fee | All | | | \$35 | |
| | | 10' x 10' | \$150 | \$100 | \$100 |
| | | 10' x 15' | \$225 | \$150 | \$150 |
| Space fee (one-time & with additional space request(s)) | All | 10' x 20' | \$300 | \$200 | \$200 |
| | | 10' x 25' | \$375 | \$250 | \$250 |
| | | 10' x 30' | \$425 | \$300 | \$300 |
| | | 10' x 40' | \$500 | \$350 | \$350 |
| | Producers | | | 4.5% | |
| Daily Fee (% of gross sales) | Packaged | | 13.85% | 11% | 11% |
| | Prepared | | 13.85% | 11% | 11% |
| Minimum Daily Fee | Packaged | | \$45 | \$35 | \$15 |
| | Prepared | | \$55 | \$35 | \$15 |

| Guest Vendors Fees | | | | | |
|---------------------------------------|---------------------|---------------------|-----------------------|----------------------|--|
| Fee Туре | Vendor Type | | Market | | |
| | | Boulder Saturday | Longmont Saturday* | Boulder Wednesday | |
| Season Application Fee (one-time) | All | | \$100 | | |
| Late Season Application Fee (one time | All | \$200 | | | |
| Winter Market Application Fee | All | \$35 | | | |
| Space fee (per market attended) | 10' x10 ' | \$25 | | | |
| | Producer | 4.5% | | | |
| Daily Fee (% of gross sales) | Prepared | 13.85% | 11% | 11% | |
| | Packaged | 13.85% | 11% | 11% | |
| Minimum Daily Fee (flat rate) | Prepared & Packaged | \$55 | \$35 | \$15 | |

Fines & Penalties: The BCFM Rules & Regulations apply to all vendors–members and guests. Fines and penalties are assessed to ensure that our markets are safe, healthy, financially strong, and supportive of all of our vendors and customers. Market staff will issue a written or verbal warning the first time a vendor violates a specific market rule, before assessing a fine on the second failure to comply with market Rules & Regulations. A vendor will not receive a written or verbal warning before a fee is assessed for serious health and safety or conduct issues. All participants and staff communicate respectfully. Patronizing and degrading language, yelling, and any threatening or demeaning behavior are not tolerated. See page 6 for list of Fines & Penalties.

| Market Fines & Penalties | | | | | |
|--------------------------------|--|---|--|--|--|
| Community Value | Fine Reason | Fine Amount | | | |
| Shared-success financial model | All market vendors are responsible for accurately tracking and reporting gross sales (total daily sales across all platforms–cash, credit and market currencies). All market vendors are responsible for timely completion and return of fee slips | \$25–accurate tracking, \$15 for fee slips turned +7 after market | | | |
| Market community | Failure to operate the whole duration of market hours (arrive late or pack-up early) | \$35 | | | |
| Market community | Failure to email Operations with required notice when not attending the market | \$50–late cancel (24 hrs for producers, 48 hrs packaged/prepared) \$75–no call, no show | | | |
| Health & Safety | Failure to follow safety procedures (tent weights, cord covers, or as observed) | \$35 | | | |
| Market community | Selling before market opening or after market close | \$25 | | | |
| Health & Safety | Pet at market booth that is not providing service as a service animal | \$50 | | | |
| Health & Safety | Health violation | \$35 | | | |
| Health & Safety | Parking violation | \$50 | | | |
| Health & Safety | Driving through the market in an unsafe way (during market operations, outside of approved time frame for setup & breakdown) | \$150 | | | |
| Shared-success financial model | Returned checks/ declined payment | \$35- returned pay checks, \$10- denied online transactions | | | |
| Customer service | Improper signage-failure to display price, business name or other signage (pg. 24) | \$25 | | | |
| Market community | Selling unapproved product | \$200 | | | |
| Market community | Conduct violation | \$200 | | | |
| Health & Safety | Licenses - Failure to provide copies of legal and health dept documents | Loss of space until in order | | | |

2. Who We Are: Boulder County Farmers Markets

Boulder County Farmers Markets is a non-profit organization that operates seasonal farmers markets and a year-round online marketplace with the goal of connecting local farmers, producers and eaters. We are passionate about strengthening our food system by fulfilling our mission: to support, promote, and expand local agriculture, make fresh products accessible to our community, and to strengthen relationships between local food producers and food consumers.

Our vision is to be a steward of local agriculture: a harmonious, financially strong organization growing in reputation and cultural relevance, with increased market sales, solid alignment between farmers and food producers, and recognized as a thought-leader and innovator in the local foodshed

A. Our Values & Commitments

Boulder County Farmers Markets staff and board acts in a manner that is consistent, reliable and fair to all vendors. As a community, all participants agree to communicate respectfully and prioritize the good of the entire market community. Our values guide how we achieve this mission. As a community, we will:

- Promote access to fresh, locally produced food for everyone
- Practice high standards of transparency and integrity in how our food is produced and how we communicate this information to customers
- Act with respect and appreciation toward vendors, customers, partners, visitors and staff
- Prioritize community in our actions and intent: markets are collaborative efforts that benefit all participants as a community. Collective interests take priority over individual interests. We are supportive, collaborative, and welcoming
- Seek excellence and try new things to serve our mission and our community

B. How We Define Local

Boulder County Farmers Markets defines "local" as food grown and/or produced in Colorado, with preference given to vendors from Boulder County. The BCFM Board of Directors will consider proximity to Boulder County, in addition to a vendor's history with our markets and the product category needs (market mix) when accepting vendors for the season. An example of non-Boulder County vendors that will be considered are fruit growing organizations from the Western Slope.

BCFM operates producer-only markets. Farmers may sell only the product (such as vegetables, grains, flowers, seeds) they themselves grow on properties they own or lease. Ranchers may sell only the animal products raised on their owned or leased properties. Packaged and prepared food vendors may sell only items which they directly produce with the exception of beverages provided by prepared food vendors.

BCFM is a membership-operated organization. Approved full-time vendors are members. Memberships consist of voting and non-voting members. Voting membership includes approved, full-time, producer members. These members have the right to vote on various issues as described in the BCFM bylaws. These rights are the result of producers' historic role in establishing and maintaining the market as well as the critical nature of their product to the markets' success.

We prioritize vendors and products that have more hands-on involvement in the creation of their product from start to finish. We assess "locally produced" packaged and prepared food based on local sourcing and meaningful local transformation of ingredients. For example, we select coffee vendors that roast their own beans and prioritize vendors that include locally sourced agricultural products like ice cream made with Colorado peaches.

Vendor Visits & Audits

We uphold our mission of supporting local agriculture and operating producer-only markets by performing regular site visits and audits. On behalf of the Board, BCFM staff and designees regularly visit our vendors' farms and places of business to get to know our producers and ensure that they are growing, raising, and crafting their product. Vendors will be notified in advance of site visits. Visits are scheduled for:

- 1. All new vendors shall be visited in their first year at the market; samples will be requested from prepared and packaged vendors.
- 2. Every vendor shall be visited no less than once every five years.
- 3. Vendors who make significant changes to their operations including: changing or adding farm sites, and/or product categories, e.g. meats, dairy, etc. may be visited following such change(s) at the staff's discretion.

The resale of any products that are not grown or produced by the vendor, except as expressly allowed in the Rules and Regulations, is strictly forbidden and is cause for termination of membership. A notice and hearing procedure has been established by the Board and will be used if a vendor or customer believes a rules violation is occurring. See the BCFM Bylaws for details. BCFM staff and/or board may visit a vendor's facility more than once in the same season and also request seed and ingredient purchasing history.

Online Market & Local Food Hub

We encourage market vendors to sell to consumers via our online marketplace. See page 24 for more information and consult our <u>Online Market & Local Food Hub Rules and Regulations</u> for details.

3. How to Become a Vendor

A. Application Process & Evaluation

Participation in BCFM markets is by application and approval by the BCFM Board. For all markets, highest priority will be given to Boulder County producers, existing members in good standing, and producers fulfilling product specific needs. At the time of application and at the

end of every market season, BCFM staff and board review each vendor's conduct, product quality, growth and commitment to our mission and community.

Application Process



2024 Season Application Windows for BCFM

- All businesses must submit an annual application: All producers and prepared/packed businesses, whether new or returning, must submit a complete application on an annual basis in accordance with current procedures and deadlines. To be considered, returning vendors must have an account in good standing with no outstanding balance owed.
- 2. Our application process is rigorous, because we are producer-only: BCFM's commitment to being a producer-only marketplace requires a thorough application process and we appreciate your thorough completion of your application.
- 3. Applications and fees are annual, non-refundable and can be paid online ACH, via credit card (convenience fees apply) and via check. An annual non-refundable \$100 application fee is paid by each vendor for application to BCFM. Applicants may apply to multiple markets with that single application fee at no extra cost. Application fees are due at the time of application. Late applications will be charged an additional \$100 late fee: Any vendor applying in their respective late application time period will be charged a \$100 late application fee in addition to their regular application fee.
- 4. **Applications submitted during the regular application period receive priority**: Please see our website for each season's regular application dates, which run from November- early January. Applications that are received after the regular application

period will be addressed by the board during regular meetings and can take 2-6 weeks to process. Interested vendors may ask and be advised as to whether or not application meets BCFM criteria for producer markets before submitting a late or waitlist application

- **5.** The BCFM Board reviews and approves applications annually: We select vendors who are providing a high-quality locally produced product, increasing local food access, and investing in the market community. All final application approvals are made by the BCFM Board of Directors.
- 6. Vendors are accepted into specific markets in early February. Accepted vendors will receive market-specific information and be expected to pay space and daily fees.
- 7. Vendors can request to be added to our waitlist for markets/ additional markets at no additional cost and will be notified of new and/or unexpected opportunities at our markets. Vendors must meet all application criteria, be in good standing, and are not guaranteed specific dates in advance of the season. Vendors selected to participate from the waitlist will be given at least 48 hours of notice for on-street market dates and will be subject to all typical market fees and food access program standards.
- 8. **Market vendors are evaluated annually**. Our commitment to our vendor community is transparency and consistency regarding our rules and processes for accepting, denying and waitlisting applications.

Vendor Waitlist: Applicants that are not selected to be full-time or guest vendors, or that apply during the regular season may elect to join the BCFM vendor waitlist. Applicants who meet the mission and goals of the organization and elect to join the waitlist will be contacted with opportunities to join markets in order to meet unexpected customer requests for a product, cover the unexpected loss of a vendor due to unforeseen circumstances, and/or encourage growth at specific markets.

Waitlist vendor applications will be collected on a rolling basis. Applications received through the month will be collected and assessed by staff and the Board. All new applicants for the previous month will be sent to the Board the penultimate week of each month and approved/denied by the Board during regular monthly meetings, which take place the second Monday of the month. Application fee and other fees will be assessed at the time of Board approval.

Vendor Evaluation & Application Criteria

BCFM staff, board, and vendors work together to increase the availability of high-quality local foods to our community at our markets. Individual vendors' efforts and offerings impact our entire community. At the end of every market season, BCFM staff and board review each vendor's conduct, product quality and commitment to mission. Vendors and applications are reviewed annually based on the criteria below.

| Vendor Evaluation Criteria | Scoring Metric | When Evaluated |
|---|---|---|
| Producer-only : You grow your own produce and raise your own animals; prepare and package your own food locally. | Yes/No (No reselling at BCFM markets is allowed.) | At time of application, in annual evaluation and periodic site visits |
| Local : You believe in our mission of supporting local agriculture in the Front Range and Colorado; grow, produce, and source as much as possible in Boulder County. | Yes/No (Local sourcing/producing locally is a requirement) | At time of application, in annual evaluation and through periodic site visits |
| Quality : You offer high-quality products and ingredients that are delicious, minimally processed, support customer demand, and provide a well-rounded grocery basket | 20% (0-20 points) | At time of application & in annual evaluation |
| Community conduct and commitment : You practice high standards of customer service; treat vendors, customers, partners, visitors and BCFM staff with respect and appreciation; participate in market-wide initiatives; and prioritize community in actions and intent. | 30% (0-30 points) | At time of application & in annual evaluation |
| Core Business : You are committed to and follow BCFM's financial guidelines (turning fee bags and paying on-time); demonstrate strong customer demand year-over-year; and meet minimum sales thresholds when applicable. | 20% (0-20 points) | At time of application & in annual evaluation |
| Attendance: Attended at least 90% of market dates - i.e. 30 of 34 mkts - per vendors schedule | 15% (0-15 points) | At time of application & in annual evaluation |
| Market Mix: You offer a product that contributes to the overall market mix/fills a category need and supports a grocery shopping environment | 15% (0-15 points) | At time of application & in annual evaluation |

B. Required Documents—Applicants & Accepted Vendors

| Vendor Type | Document | Due Date | Boulder Saturday | Longmont Saturday | Boulder Wednesday |
|----------------|--|---|---------------------|----------------------|----------------------|
| | Crop/Product List | At time of application | 1 | 1 | 1 |
| | Map and/or Lease of Farmed Property (see Vendor Compliance section) | At time of application | 1 | ✓ | 1 |
| | Organic or Biodynamic certifications (if applicable) | At time of application | 1 | 1 | 1 |
| | Health department license, proof of USDA processing facility, egg dealer license (if applicable) | | | | |
| Producers | City of Boulder Sales Tax License | Preferred at the time of application, due upon approval | 1 | x | 1 |
| | Weights & Measures (if applicable) | Preferred at the time of application, due upon approval | 1 | 1 | 1 |
| | Signed Rules & Regulations | At the time of approval | 1 | 1 | 1 |
| | Current Liability Insurance | At the time of approval | 1 | 1 | 1 |
| | Boulder Fire Code* documentation– see Appendix (6) section | At the time of approval | 1 | | 1 |

| Vendor Type | Document | Due Date | Boulder Saturday | Longmont Saturday | Boulder Wednesday |
|-----------------------|--|---|---------------------|----------------------|----------------------|
| | Product List/Menu, Ingredient List | At time of application | 1 | 1 | 1 |
| | Copy of Commissary Agreement (or CO Cottage Food Safety Training Cert) | At time of application | 1 | 1 | 1 |
| | City Sales Tax License | Preferred at the time of application, due upon approval | 1 | 1 | 1 |
| Packaged & Prepare | State Sales Tax License | Preferred at the time of application, due upon approval | 1 | 1 | ✓ |
| | Food License | Preferred at the time of application, due upon approval | 1 | 1 | 1 |
| | Signed Rules & Regulations | At the time of approval | 1 | 1 | 1 |
| | Current Liability Insurance | At the time of approval | 1 | 1 | 1 |
| | Boulder Fire Code* documentation– see Appendix (6) section | At the time of approval | 1 | _ | 1 |

C. Market Information

| | Boulder Saturday | Boulder Wednesday | Longmont Saturday | Winter Market |
|----------|---|--|--|---|
| Time | 8am-2pm | 3pm-7pm | 8am-1pm | 9am-3pm |
| Dates | Saturdays April 6 - November 16, 2024 | Wednesdays May 1 - October 2, 2024 | Saturdays April 6 - November 16, 2024 | |
| Location | 13th St. between Canyon & Arapahoe Ave, Boulder | To be announced | Boulder County Fairgrounds, 9595 Nelson Rd., Longmont | Boulder County Fairgrounds, Exhibit Bldg, 9595 Nelson Rd., Longmont |

D. Vendor Types

BCFM admits several vendor types to our markets and each type has a differing application criteria and fee structure.

- 1. *Producers*: Farmers and ranchers are collectively referred to as producers.
 - a. *Farmer*: Any entity or individual that grows its own produce (e.g., plants, flowers, herbs, vegetables, fruits, nuts, seeds). BCFM farmers can sell only produce that is grown by them on land they own or substantially control.
 - b. Rancher: Any entity that raises its own livestock, including but not limited to beef, poultry, pork, goat, rabbit, mutton, and lamb, for sale as a processed product or offers byproduct (eggs, cheese, milk) from that livestock. For animal products to be eligible to be sold at BCFM markets the animal must have spent at least ½ its life raised by the rancher at market.
 - c. Seasonal Producer: Any entity that grows its own product as described above and offers a specialty and/or seasonal farm product that is unavailable for the entirety of the market season.
 - d. *Beginning, Socially Disadvantaged, and Veteran Producer*: Farmers and ranchers who self-identify as beginning, socially disadvantaged, and/or veteran producers who grow their own produce and/or raise their own livestock and also meet USDA guidelines for producers who have historically experienced limited access to programs and services.
- 2. Packaged and prepared vendors

- a. *Packaged Food Vendor*. These entities prepare and package food themselves in compliance with <u>BCFM's co-packing guidelines</u> for home consumption. Local sourcing of ingredients is encouraged and given preference in the application process.
- b. *Prepared Food* Vendor: These entities prepare food at the market for consumption on the premises. Local sourcing of ingredients is encouraged and given preference in the application process.
- 3. Youth Member: Young farmers, 22 years or younger, who wish to sell their products at the market shall coordinate with the operations team to do so on a space-as-available basis. Youth members do not have minimum attendance requirements, and do not have voting rights. Rules and Regulations shall be signed by a parent or guardian of the youth member if under age of 18.
- 4. Market Guests: Producers with crops with a limited production season, or prepared/packaged vendors who prefer to participate in only a portion of the market season, or vendors for whom there is limited space at the market or limited demand for their products. Additionally, the Board may recommend that staff consider some applicants for Guest status at certain markets. Market Guests may participate, at staff discretion, in a maximum of six market dates for each market where they are considered for guest status. Staff may petition the Board in certain unusual cases to allow a Guest to participate in up to four additional dates based on specific needs at the market.
- 5. Producer Cooperatives: Farm or ranch cooperatives that are owned and controlled by farmers and operate for the mutual benefit of its members and are selling products that they have grown on land they own or substantially control. Cooperative or shared-booth models will only be permitted under the following one or more conditions and will be evaluated on a case-by-case basis with the BCFM Board of Directors: 1) new farmers that have been operating for under 3 years or grow on less than one acre; 2) new farmers enrolled in an approved beginner farmer program; 3) socially disadvantaged and/or veteran producers with products that have a demonstrated need at BCFM markets.

D. BCFM Membership Types

Full-time, accepted vendors are members of Boulder County Farmers Markets for the season. BCFM has two types of memberships:

1. <u>Voting Members</u>: Producers that have been accepted to the market and attend at least 90% of the markets during their designated market-season are Voting Members and are eligible to vote on issues in their membership year as described in the BCFM bylaws. In recognition of seasonal restrictions of growing crops, vegetable, flower, and fruit producers may determine the length of their market season in advance. A producer's designated market-season must be no less than 60% of total market days in order to maintain status as a Voting Member. Producers maintain voting membership by attending 90% of committed market days and by fully paying market fees (including current year's space fee.) Voting Members are eligible to receive an assigned space. Only one membership (vote) will be extended per producer entity.

 <u>Non-Voting Members</u>: Packaged and Prepared food vendors who are accepted as full-time vendors are Non-Voting Members. Non-voting members are important members of our community and are eligible to participate in BCFM activities, such as town-hall meetings, board committees and service surveys, and provide strategic feedback to BCFM. Attendance for Packaged and Prepared food vendors is based on the entire 34-week market season. Packaged and prepared food vendors are expected to attend 90% of their assigned market dates to remain in good standing.

All other vendors are considered market guests. Market guests may receive board nominations to become members during the season, based on performance and market need.

4. Market Expectations

A. What Can Be Sold at Markets

All produce and products sold at the markets, with the exception of canned/bottled beverages in the food court, must be grown or produced by the vendor. Canned/bottled beverages must be approved and follow all standards set forth below.

Producers may sell the following at markets with board approval:

- <u>Agricultural Products (Unprocessed)</u> This category includes fruits, vegetables, grains, flowers, bedding plants, and potted plants. All agricultural products must be grown in Colorado. The seller must grow bedding plants and potted plants from seed, plug, cutting, bulbs, or bare-root. No resale of pre-finished plants is allowed. Transplanted plants must be grown to the point where the roots fill the pot (roots hold the soil when the pot is removed).
- <u>Agricultural Products (Processed)</u> This category includes meat, eggs and milk. For animal products to be eligible to be sold at BCFM markets the animal must have spent at least ½ its life raised by the rancher selling at market.
- <u>Cottage Food Items.</u> Vendors selling approved Cottage Food items must provide proper certifications to BCFM in the application.
- <u>CSA Pickups</u>. Producers are encouraged to have CSA pickups at the market. A CSA pickup is the collection of goods that have been paid, in advance, for the entire season. For tax compliance, any exchange of cash, check, or electronic payment conducted at the market are required to be recorded on the daily fee slip under gross sales. To avoid having to record CSA sales, please ensure your pickups are pre-paid. Boulder customers picking up deliveries may not drive onto the market street between 6am and 4pm on Saturdays or between 2pm to 10pm on Wednesdays.
- <u>Honey</u>. Honey producers must manage 100% of their hives, from which they intend to gather and sell honey at the market, in Boulder County or adjacent neighboring counties during the entire season when bees gather nectar. Priority will be given to beekeepers providing honey for the market that was produced on hives located in Boulder County

during the entire period in which nectar was gathered. If there are no honey-producing hives in Boulder County, priority will be given to beekeepers in adjacent counties.

- BCFM honey producers must clearly label all jars of honey and provide information that highlights the manner in which the honey was produced and where it was produced. Because there are no accepted definitions of "raw" honey, honey producers who promote or label their honey as raw must clearly define to their customers what raw means for their product including processing temperatures. This information must be located either on the label or with literature provided at their market booth.
- <u>Mushrooms</u>. Selling wild-collected mushrooms in any form is prohibited at the Market. Cultivated mushroom growers must comply with all federal, state, and local authorities.
- <u>Value-Added Agricultural Products</u> Defined as a change in the physical state or form of a raw agricultural product (such as milling wheat into flour or making strawberries into jam). To be considered a producer item, the contents must be at least 75% grown on that member's farmed property (with three exceptions noted below).
 - Mead. Honey sourced for the production of mead must meet the honey production standards set forth above.
 - Wine. For producers making wine, fortified wine, and hard cider made from grapes, grape must, or other fruits or fruit products, 70% of the agricultural product must be grown on that member's farmed property.
 - Wool and Fiber products. The wool and fiber in textile products must come exclusively from the vendor's animals. Necessary trimming materials that do not come from the vendor's animals (fastenings, assembly and tailoring materials) may be used but shall not exceed 20% of the total product.
 - Soaps, Lotions, Creams and other Homecare Products. Review of the product will be assessed on a case-by-case basis depending on the product being presented.

Contractors may *not* sell the following at markets:

- No products or beverages with high fructose corn syrup, aspartame, phosphoric acid, and/or artificial flavoring may be sold at market.
- No products containing THC, CBD, or psilocybin may be sold at markets.

B. Product Approvals & Changes

All items a vendor wants approved MUST be listed in their application for a given season failure to list a product means that product is not approved with their initial application and must be considered separately as outlined below. All products sold by a vendor at market must meet the mission and goals of the organization. If it is a product already available at the market by a returning vendor in good standing, the Board will make a determination of whether the market can support a duplicate item.

Vendors may only sell and/or display items that have been approved; non-approved products are subject to fines & fees. No outside sales or soliciting for sales of unapproved items are allowed without explicit permission from BCFM staff.

Vendors can request product additions and changes: To request additions and/or category changes, the vendor should submit a written request to the Market Manager via email (<u>boulder@bcfm.org</u> | <u>longmont@bcfm.org</u>).

- Category changes/additions are approved by the board. An example of a category change: A packaged food vendor approved to sell granola making a request to add yogurt to their market offerings.
- Reasonable product additions within the vendor's approved category and offers can be approved by the market manager. An example of a reasonable product addition is a mixed vegetable farmer wanting to bring squash, which was not listed in their initial application.

Requests will be reviewed by the Board during regular meetings and written approval/denial will be provided after deliberation. The process to request product changes and additions is:

- Step 1: Product change request is received by market manager-via email (boulder@bcfm.org and/or longmont@bcfm.org)
- **Step 2: The board will review** and approve/decline new products on a monthly basis. Once approved, products can be offered at the market.
- Step 3: New approved product is available at the market (s). Thanks for following this process and respecting BCFM's role in curating the market mix.
- **Optional Step 4: Product decision appeals** may be submitted to the Membership Committee of the Board (board@bcfm.org).

C. Space Allocations

Space allocation has two aspects: square footage and location. Markets have sales threshold requirements for space size qualification. Sales thresholds are determined annually by BCFM's Board of Directors based on market sales trends. 2024 sales thresholds are below:

| | | Boulder Saturday | Boulder Wednesday | Longmont Saturday |
|----------|-----------|------------------|--------------------|----------------------|
| | 10' x 10' | | no sales threshold | |
| Producer | 10' x 15' | \$17,500 | \$15,000 | n/a |
| | 10' x 20' | \$30,000* | \$20,000 | \$25,000 |

| | 10' x 25' | \$50,000* | \$27,000 | n/a |
|--------------------------------|-----------|------------|----------|------------|
| | 10' x 30' | \$60,000* | \$35,000 | \$75,000** |
| | 10' x 40' | \$125,000* | \$75,000 | \$95,000** |
| Packaged & Prepared Vendors | 10' x 10' | \$10,000 | \$0 | \$7,500 |
| | 10' x 15' | \$40,000 | \$0 | \$25,000 |

We also consider the following when determining space allocation and vendor placement:

- 1. Markets have limited space and need to accommodate as many vendors as **possible** for a successful market. In the event a vendor reaches a higher sales threshold but additional space is not available, that vendor will be added to a waitlist and additional space will be allocated as it becomes available.
- 2. Our market locations have physical quirks that require creative solutions. Due to curb obstructions that divide available space in Boulder, allocation of all increased thresholds is dependent on available space not already assigned. Due to the regular trees that divide available space at the fairgrounds in Longmont, allocation of 30' and 40' space is dependent on available areas not already assigned.
- 3. Large vendor booths are limited and prioritize produce. Producer members who only sell meat or specialty products cannot qualify for more than 20 ft as additional linear footage will be reserved for producer members with a high variety and volume of displayed agricultural product.
- 4. Sales thresholds and product mix matters in space assignments. The Board will consider exceptions to the sales thresholds on a case-by-case basis. The markets retain control of all currently unassigned space. Such spaces will be assigned at staff discretion. If a space is not utilized in its entirety at a market by a vendor, staff may fill the space with another vendor or community group.
- 5. **BCFM staff curate markets, including by allocating space**. Any vendor without an assigned space will be provided a space by BCFM staff. Preference will be given to Boulder County producers if there are more applications than space available. The assignment is for that market day only and may vary from week to week. Since all markets are at or near capacity, it may not be possible to accommodate space changes.
- 6. **Booth location is determined by the BCFM staff.** BCFM seeks to obtain a vendor mix that is optimal to attracting customers and driving sales at all corners of the market. The contributing factors include traffic flow, ingress and egress to the market space, product mix, and vendor appeal. The previous location of vendors with a long history at the markets may be given preference due to a consumer preference for consistency.

5. Market Operations & Compliance

A. Setup & Breakdown

Vendors must arrive and be ready to sell by 8:00 a.m. on Saturdays, and by 3:00 p.m. on weekdays. Vendors shall start and stop all selling promptly at the opening and close of the markets. Individual market schedules are:

| Boulder Saturday | Boulder Wednesday |
|--|--|
| 6:00-7:30 am: Street access is available for setup 7:45 am: Street access closes to motor vehicle traffic 8:00 am: Market begins 2:00 pm: Market closes. For safety reasons, motor vehicles must wait 15 minutes after closing time to depart 2:15–3:45 pm: Tear down occurs, street access is available 4:00 pm: Vendors must be packed up and off of the street | 2:00-3:30 pm: Street access is available for setup 3:50 pm: Street access closes to motor vehicle traffic 4:00 pm: Market begins Dusk (8 pm 7:30 pm): Market closes. For safety reasons, motor vehicles must wait 15 minutes after closing time to depart 8:00-:9:30 pm: Tear down occurs, street access is available 10:00 pm: Vendors must be packed up and off of the street |
| Longmont Saturday 6:00-7:30 am: Market setup 8:00 am: Market begins 1:00 pm: Market closes. 1:05-2:30 pm: Tear down occurs | Winter Market 10 am- 6 pm (Day before) Market setup 7:00-8:50 am: setup 9:00 am: Market opens 3:00 pm: Market closes. 3:15 pm-7 pm (Sunday): Market teardown |

B. All Weather Markets

Markets will remain open during inclement weather. We consider ourselves incredibly fortunate to have customers who are willing to show up in rain, wind, and snow and our staff and vendors do the same in return. Same day cancellations, leaving early, or arriving late due to inclement weather will incur a fee.

The safety of our community is our first priority. There are some conditions that may require BCFM to cancel a market, either before the market day or after the market opens.

1. Extreme Weather Conditions & Delayed Start: Should the need arise due to extreme conditions or other short-term emergencies, Boulder County Farmers Markets may implement a two-hour delayed start procedure for all markets. A decision about any

delayed start will be made and announced by 6:00 p.m. the night before the market and communicated via email by the Market Manager. All delayed starts will be two-hour delayed starts.

2. Unpleasant vs. Unsafe Conditions: Should there be a life-threatening event in the area, the markets will close. Examples of life-threatening events include lightning in close proximity to the market, blizzard conditions, flood, and/or wild fire evacuation. Should there be severe and sustained poor weather that is not life-threatening, there will be a majority vote by the producers at market to remain open or close early. Should the weather simply be unpleasant (ie windy, snow, rain, cold), markets will remain open. Vendors are expected to participate for the entirety of the market hours.

C. Vendor Expectations at Markets

Markets are community spaces and we rely on all members of our community to work together in adherence to our community values and Rules & Regulations. Listed below are several community expectations for successful market participation, please see appendix 6 for fines and fees related to these expectations:

Vendor Attendance: Thank you for honoring your commitment to participate in a market by attending and providing adequate notice of cancellation. Our vendor cancellation policy is:

- **Packaged/Prepared Vendors**: If a packaged or prepared vendor plans to <u>not</u> attend a particular market day, they must provide 48 hours' advance *written* notice prior to the beginning of the market to the Market Manager of their market.
- **Producers**: If a producer (with a weather-dependent product) plans to <u>not</u> attend a particular market day, they must provide 24 hours' *written* notice prior to the beginning of the market to the Market Manager of their market.

Exceptions for medical emergencies are made at the staff's discretion. We are committed to keeping our community healthy and safe, and ask that you provide as much notice as possible for medical emergencies, including positive COVID-19 diagnosis.

Music at the Market: BCFM books paid musicians for each market. No playing of electronic music or sound recordings at vendor stands is allowed during market operating hours.

Pets at Market: Our markets are pet-free. Please do not bring pets to market.

Farm Animals at Market: Requests to bring live animals for educational purposes may be made in writing to the market manager, at least two weeks in advance of the affected market. Live animals are permitted only with express and written approval, and their display must be coordinated with operations. The vendor shall take all steps necessary to ensure the public's safety and the animal's well-being during its time at the market.

Government Regulations: Vendors are expected to comply with any government regulations that may be in effect for activities that take place at the market. These include certification of scales, health rules applicable to samples and food display, statements about being organically grown, eggs, product labels, etc. Compliance with these various government rules is the

member's responsibility. The market will monitor and will seek official input as needed to protect the market and its customers.

Leased Land: For any member to sell to the market items produced on leased ground, they must meet all of the following requirements:

- Submit a copy of signed lease documents with the annual membership application.
- A map must be provided indicating where your land is leased. Any parcels outside of Boulder County should be noted.
- Provide receipts for seeds, transplants, or other expenses upon request.
- Members or their hired agents must do all planting, cultivation, and harvesting. If a third party is hired for plowing, cultivation or any other farming practice, the Board reserves the right to see payment receipts from this third party.
- Leasing will be allowed only if the member has significant risk and investment in the leased operation.

Licenses/Certifications: Vendors must have all required city, county, state and federal licenses and certificates applicable to their business and its operation at the market AND must submit a current copy of each license/certificate <u>30 days prior to their first market</u>. Failure to provide required documents will result in loss of market space until such documents are in order. See <u>linked Appendix (6) for required documents</u>.

Organic & Biodynamic Claims and Marketing: If a vendor advertises or promotes products as being organic or biodynamic, a current copy of the respective organic or biodynamic certifications must be submitted with the membership application each year. BCFM members may not display at their market stand a company name or farm name using the word "organic" or "biodynamic", including variations that suggest the same, unless they have the necessary USDA or Demeter certifications.

BCFM members are reminded that pursuant to CFR Part 205, Subpart B, Section 205.100 (c)(1), any operation that knowingly sells or labels a product as organic, except in accordance with the Act, shall be subject to a civil penalty of not more than \$10,000 per violation.

Only vendors with organic and/or biodynamic certification are allowed to advertise organic/biodynamic. Vendors without proper certification may not use the word "organic" or "biodynamic" in their business name or any signage. Examples include signage promoting "Better than Organic", "Beyond Organic", "Organic Made", "Biodynamic by Nature". If USDA Certified Organic or Demeter Certified Biodynamic, vendors may display the USDA Certified Organic Logo or the Demeter Certified Biodynamic Logo.

No Solicitation: A vendor shall not interfere with the BCFM's employment relationship with or try to entice away from BCFM employment, any person who is an employee of BCFM.

Parking: To maximize customer convenience and the number of buying customers, Boulder vendors and their staff shall not park in the parking lots accessible from 14th Street and shall not block traffic or use handicapped spaces while unloading or loading. Vendors parked in these

areas will be fined \$50 per day for not moving vehicles after one verbal notification by BCFM staff.

- **Boulder**: Limited 13th Street Parking behind a vendors booth is by request and approval only. Producers with high volume products will be given preference and all other requests are at the discretion of BCFM Staff. All vendors who park on 13th Street must leave 18 inches between their vehicle and sidewalk as per our city lease.
- **Longmont**: Longmont has no parking restrictions during the market. Vehicles cannot be left overnight and will be ticketed and/or towed by the Boulder County Fairgrounds.

Booth Safety: Tents, canopies, tables, and displays must fit within the assigned space, and tents must be weighed down with at least 140 pounds of distributed weight total, for safety. Failure to weigh tents as described will result in a fine. All cords in walkways or public areas shall be appropriately taped down or routed. Cord covers are available from BCFM on a first come, first serve basis. All vendors are required to retrieve these covers for their use.

Fire Code (Boulder Specific): Please see City of Boulder Fire Code in <u>Appendix (6)</u> section for linked documentation. If you are a vendor in Boulder you will need to comply with all of these regulations.

Sampling: Sampling at market stands must comply with all city, county, and state health department regulations and requirements. Except by special permission, vendors may not offer for samples any products or produce they are not selling at the market that day. All vendors offering samples must have a handwashing station as directed by Boulder County Public Health guidelines.

Signage: Vendors must display signage in a prominent location (truck-mounted is allowed) identifying their business name and mailing address or nearest town as it appears on their application. <u>To ensure signage is accessible to all customers</u>, please ensure the letters identifying your business name are at a minimum of 4" in height. Product description signs must be accurate, truthful and display key information for the entirety of the market day:

- Name identification
- Health Department certifications
- Licenses
- Food access signage
- Price per unit for each commodity. All prices must be clearly marked or posted.
- "Sold Out" Signage: If a vendor sells out before the close of market, they shall display a "SOLD OUT" sign at their booth.

Space Clean Up: Vendors will maintain sanitary conditions around their market stand. Vendors shall have appropriate sanitation equipment and supplies to remove all debris and properly clean up their space at the end of each market. Vendors are responsible for their own trash and compost. Some vendors may be required to take extra steps in keeping space clean, such as a tarp to protect the ground under their booth from oil and other possible stains.

Special Events: All rules and regulations apply to special events, which are open to regular season vendors and guests at BCFM staff discretion. An example of a BCFM special event is the Winter Market (first full weekend in December).

Online Market participation: Vendors interested in having their products considered with BCFM Online Market can indicate so by checking the appropriate box on their annual application or reaching out to <u>curbside@bcfm.org</u>. Vendors applying as an on-street vendor can apply for both online and in-person markets.

Conduct Violations: If a vendor is found to repeatedly disregard the Rules & Regulations, challenge the authority of a staff member or inspector, or behaving or communicating in a disrespectful, degrading, rude, threatening, harassing or intimidating manner toward other vendors, customers, or BCFM staff they will be assessed a Conduct Violation of \$125 for each occurrence. This fee also applies to vendors who have fee bags that are 19 days outstanding. Depending on the severity of the situation or the number of violations, the BCFM Executive Committee may temporarily or permanently ban such an offender from the market at its sole and unlimited discretion.

D. Conditions & Liability

Conditions: By becoming a market vendor, you agree to the terms of the Rules and Regulations, the Boulder County Farmers Markets' Bylaws, and any amendments, changes, or revisions thereto. You further agree to permit inspections of your farm or facility to assure compliance with the Rules and Regulations of the markets.

As a condition of participation, you agree to release and hold the Boulder County Farmers Markets, its directors, officers, agents, and employees harmless from any and all claims related to or arising from such membership. The Boulder County Farmers Markets reserves the right to prohibit anyone from participation, membership, or selling at or otherwise using designated space or facilities at markets it owns or operates.

Licenses - Failure to provide copies of legal and health department required documents will result in loss of market space until such documents are in order.

Damages: BCFM, its staff and representatives, are not liable for any damages, loss of earnings, or other loss by a vendor subsequent to application of the Rules and Regulations of BCFM. Nor are BCFM, its staff and representatives liable in any manner for their non-adherence to these rules which shall be interpreted and applied at their sole discretion.

Insurance: All vendors are required to provide a Certificate of Liability Insurance in the amount of one million dollars (\$1,000,000) or greater for each market attended. BCFM must be named as an "Additional Insured" on the Certificate as demonstrated below:

Boulder County Farmers Market 1821 Lefthand Circle, Suite D

Grievances and Challenges: In order to ensure concerns and feedback are properly addressed, BCFM has forms available on its website and at the information booth.

- General: For general grievances, whether related to another vendor, a staff member, or the organization, complete the Grievance Form and submit via email to community@bcfm.org.
- Resale concerns: Submit the paper Product Challenge form at the market information booth or send via email to community@bcfm.org. All sections of the Product Challenge Form must be completed. The identity of the challenger will remain confidential and will only be known by the involved BCFM staff and/or board members.
- Customer feedback: We also accept Customer Feedback forms from the public. If we receive a complaint at a market that causes concern we will conduct a tabletop inspection the day the complaint is turned in.

Harmful Actions: Because BCFM is a membership organization, it is incumbent upon the members to refrain from action that is harmful to its purpose or mission. Members whose actions do, or likely will, cause harm to the purpose or mission of BCFM shall lose membership privileges or may have their membership revoked pursuant to BCFM Rules and Regulations and BCFM Bylaws.

Examples of harmful actions include, but are not limited to: situating an unapproved booth in proximity to an operating market or curbside pickup (the costs of marketing, promotion, and organization are paid for with member fees in order to benefit those same participating members), using BCFM social media tags to direct BCFM customers to independent sales channels, attempting to displace BCFM from existing sites; entering into contracts that controvert the BCFM purpose or mission; committing illegal or harmful acts onsite or by a business entity approved to be at market.

Termination: Anyone who fails to comply with the Rules and Regulations or BCFM Bylaws may have their right to participate revoked with no refund of dues or fees. Any outstanding dues or fees must be paid within seven days of the date of termination or collection procedures will be undertaken.

5. Market Finances

A. Vendor Fees Types

BCFM's shared success model means that our operations are funded by application, space, and daily fees–a percentage of gross sales collected from our vendors. All application fees are non-refundable and due at the time of application. All market vendors are also responsible for accurately tracking and reporting gross sales (total daily sales across all platforms–cash, credit and market currencies).

A note on accurate financial reporting: We rely on the integrity and community spirit of all of our vendors to honestly report all sales conducted at our markets. Vendors are expected to report all sales accurately and risk expulsion for failure to do so. BCFM reserves the right to audit vendor sales at any time without prior notice.

Vendors are expected to pay the following fees:

- Application fee-Annual: one for regular season, one for Winter Market
- Space fee-Annual, sliding scale depending on market booth space allocation
- **Daily fee**–Once per market attended, percentage based on vendor type. <u>Gross sales</u> must include sales tax collected to pay the correct fee.
- Guest Fee (Guest Vendors only)--once per market attended, up to ten at each approved market

Minimum daily fees: BCFM supports and often serves as an incubator for local food businesses. In order to ensure that we can continue to successfully serve the community in this capacity, BCFM has a minimum fee policy for vendors.

Winter Market daily fees: Please see the Longmont fee structure for Winter Market daily fees.

Daily fees can change based on the market location. Some things to consider include:

- In Boulder: In addition to the daily fee, BCFM collects City of Boulder (COB) sales tax on behalf of Producers selling at the Boulder markets. COB producer taxes are remitted to COB by BCFM. Boulder Producers pay a total amount of gross sales in the amount of 8.05%, which is composed of the daily fee of 4.33% (4.5% imputed to 4.33% due to gross sales report including sales tax) plus the imputed sales tax of 3.72%.
- In Longmont: Producers in other markets are required to remit their own sales taxes as required by their taxing authority. The sales tax rate (accounting for the fact that you are reporting your sales with sales tax amounts included in the reported gross sales) is 3.86, imputed to be 3.72% since gross sales you report include sales tax.
- Online: Vendors will sell wholesale to BCFM. No additional fees will be charged.

| Vendor Members Fees | | | | | |
|---|-------------|-----------|------------------|----------------------|----------------------|
| Fee Type | Vendor Type | | Market | | |
| | | | Boulder Saturday | Longmont Saturday | Boulder Wednesday |
| Season Application fee (one-time) | All | | \$100 | | |
| Late Application Fee (one-time) | All | | \$200 | | |
| Winter Market Fee | All | | \$35 | | |
| Space fee (one-time & at time of expansion) | | 10' x 10' | \$150 | \$100 | \$100 |
| | | 10' x 15' | \$225 | \$150 | \$150 |
| | All | 10' x 20' | \$300 | \$200 | \$200 |
| | | 10' x 25' | \$375 | \$250 | \$250 |
| | | 10' x 30' | \$425 | \$300 | \$300 |
| | | 10' x 40' | \$500 | \$350 | \$350 |
| | Producers | | 4.5% | | |
| Daily Fee (% of gross sales) | Packaged | | 13.85% | 11% | 11% |
| | Prepared | | 13.85% | 11% | 11% |
| Minimum Daily Fee | Packaged | | \$45 | \$35 | \$15 |
| | Prepared | | \$55 | \$35 | \$15 |

| Guest Vendors Fees | | | | |
|---------------------------------------|---------------------|------------------|--------------------|-------------------|
| Fee Туре | Vendor Type | Market | | |
| | | Boulder Saturday | Longmont Saturday* | Boulder Wednesday |
| Season Application Fee (one-time) | All | \$100 | | |
| Late Season Application Fee (one time | All | \$200 | | |
| Winter Market Application Fee | All | \$35 | | |
| Space fee (one-time) | 10' x10 ' | \$25 | | |
| | Producer | 4.5% | | |
| Daily Fee (% of gross sales) | Prepared | 13.85% | 11% | 11% |
| | Packaged | 13.85% | 11% | 11% |
| Minimum Daily Fee (flat rate) | Prepared & Packaged | \$55 | \$35 | \$15 |

See examples of daily fee calculations below:

| Vendor | Gross Sales | Daily Fee Rate | Minimum Fee | Fee Paid |
|-----------------------------|-------------|----------------|-------------|----------|
| Bob's Bread (Packaged) | \$250 | 10% | \$35 | \$35 |
| Popping Popovers (Prepared) | \$550 | 10% | \$35 | \$55 |
| Roasting Beets (Producers) | \$1000 | 10% | \$35 | \$100 |

B. Fee Bag Process



Fee Bags at the Market: Vendors must complete a sales and fees slip for each market you attend. Here is how to our fee bag process works:

Step 1: A bank bag (pictured left, above) with a blank fee slip (pictured, right) will be provided during the market by BCFM staff. The fee slip will be different, based on your vendor category (Producer, Packaged, Prepared). If you do not receive a fee bag at the market, please let us know!

| BOULDER SATUR Sales and NO CASH | Fee Slip | | |
|---|--------------------|--|--|
| Date: | | | |
| | | | |
| Business Name | e (print legibly) | | |
| Your Name (p | print legibly) | | |
| 1. Gross Sales \$ Total of all sales (no co | | | |
| 2. Daily Fee 4.33%+3. | 72% city sales tax | | |
| Gross Sales x .0 | 0805 = \$ | | |
| If Guest, add \$25 | \$ | | |
| 3. Total Market current | | | |
| Market Bucks | \$ | | |
| SNAP | \$ | | |
| Double Up Bucks | \$ | | |
| WIC | \$ | | |
| Veggie Bucks | \$ | | |
| Fruit & Veg Bucks | \$ | | |
| Subtotal (maroon) | \$ | | |
| 4. Daily Fee MINUS N | larket Currencies | | |
| ^{equals} Balance Due | \$ | | |
| Check # for | \$ | | |
| Confirmed by BCFM: _ | | | |
| Signed by: | | | |

(you or your staπ sign nere) *I understand that by not having the contents of my bag confirmed, I waive my right to dispute the amount

Step 2: Complete one of the blank fee slips, ensuring that your company name, date, and gross sales figures are written clearly. The fee bags should also include both a written record and the physical, allowable market currencies collected during the market. Note: a secondary slip is provided if you would like a physical copy for your records.

Step 3: Place the completed fee slip in the clear window on the front of the bag, folded so that the business name can be read. The completed fee slip, bank bag, market currencies and daily fees (if paying by check) must be given to either the BCFM Bag Verification staff or placed in the BCFM labeled Fee Bag Drop Box at the BCFM market booth table at the end of each market day. Thanks for understanding that general market staff cannot accept fee bags.

Optional Step 4: You are welcome to ask fee bag verification staff (located toward the end of the day at the market info booth) to provide additional fee verification. If you do not have contents verified by BCFM bag verification staff, you must sign the bottom of the slip waiving

your right to dispute the contents of the bag. Any changes made to the slip will be signed by both BCFM bag verification staff and the vendor.

After the Market: If you are unable to return your fee bag at the market, you can return your fee bag with completed slip and market currencies to our Drop Box during business hours, located at 1821 Lefthand Circle D, Longmont CO 80501. Email <u>finance@bcfm.org</u> for current warehouse business hours.

You must log in your bag and place it in the locked drop box on the floor to the right as you walk through the door. All late fees according to the date the bag is dropped off apply. <u>Please do not</u> <u>mail your fee bag or email fee slip information</u>.

C. Fee Payment Methods

We rely on timely daily fee payment to ensure market operations and appreciate your prompt payment. All late fee bags are subject to \$15 late fees after 7 days. Vendor(s) with outstanding fees or unreturned bags, more than 19 days old, will not be allowed to set up at subsequent market(s) until payment is received and/or bag(s) are turned in. Vendors are also subject to a \$125 conduct fee.

Account prepayment: You are welcome to leave a credit/prepayment on your account to be used as fee slips are processed. Either by bringing a check to market or overpaying an online invoice with the desired prepayment amount.

Paying with a check

Fee bags with a fully completed and signed (by the vendor) fee slip and signed check payment can be turned in at the end of each market. Any miscalculation in market fees or currencies may result in a balance still due upon processing. This balance due is subject to late fees if unpaid.

Paying with ACH (electronic funds transfer)

Fee bags with a fully completed and signed (by the vendor) fee slip and market currencies are to be turned in at the end of each market. You must turn in your fee bag the day of market to be eligible to pay with ACH. BCFM staff will post market payment to your account and provide an invoice.

Please pay your electronic invoice upon receipt. Payment must be received no later than 7 days after the market or you will incur a \$15 late fee. It is your responsibility to ensure timely payment of dues regardless of invoice status. If you have not received your invoice, or need one issued earlier due to travel plans, please contact our accounting assistant, Alicia Williams, at <u>bookkeeping@bcfm.org</u>.

Paying with a credit card

If you would like to pay with a credit card this market season, please email <u>bookkeeping@bcfm.org</u> to request this option be activated on your invoice. A convenience fee of 3.55% per transaction will be added to any invoice paid by credit card.

Paying with Cash

BCFM does not accept cash payments. Any cash payments submitted will not be credited to your account.

Market Currencies

BCFM Market Bucks, BCFM SNAP vouchers, BCFM Double Up Food Bucks, BCFM WIC vouchers, FMNP/Colorado WIC vouchers, Fruit & Veg Bucks vouchers included in your fee bag are credited to your account at full face value when accepted for qualified purchases. Any ineligible currencies turned in will not be credited and will be a balance due by the vendor. Please ensure your staff is up to date on all currencies you are allowed to collect.

C. Invoices, Credit Memos & Account Information

BCFM tracks how much each vendor owes (fees) and how much has been paid (check/ACH/credit card payment, Market Bucks and eligible food access vouchers). Invoices track the amount owed and also allow us to track the performance of the market relative to sales. Credit memos track how much of each currency you submitted as payment.

Invoices reflect your total gross sales and computed daily fees recorded by BCFM from the daily fee slip as completed by you. (Reminder: you should record all gross sales BEFORE any currencies were used for things such as paying market staff or spending money earned at the market). Gross sales reflects all cash, credit, food access vouchers and sales tax collected in the sales of products.

Credit Memos reflect all allowable currencies and/or checks turned in via the market fee bag as a credit/payment toward daily fees due for each market. These credits are applied to invoices for daily fees; our accounting system applies any payments or currencies first to the oldest invoice on your account.

Statements: A statement will be sent by the 25th of the following month. It is the vendors responsibility to review the statement for any inaccuracies and to reach out for correction. Failure to do so may result in an unexpected balance owed at a later date due to accounting reconciliations.

Credit balances: Upon receiving a statement, if you would like your credit balance refunded, please email <u>bookkeeping@bcfm.org</u> with that request and you will be mailed a check by the 25th of the following month. If you would like the credit balance returned more regularly, please email <u>bookkeeping@bcfm.org</u> one time per year and you will be placed on a recurring credit balance refund list.

D. Taxes

Vendors are responsible for determining taxes and amounts due as well as filing all sales and income tax returns. Any questions regarding which taxes are due for products sold at each market, what the rates are, and how to file should be directed to the vendor's tax professional. Similarly, vendors are responsible for collecting and paying any applicable taxes (ie sales and income). For example, according to the Colorado Department of Revenue, vendors who are

"engaged exclusively in the business of selling commodities exempt from state sales tax (such as vegetables, fruit or rice for home consumption) are not required to get a Colorado sales tax license. However, vendors who sell prepared food or "other tangible property" must register with the state and have a Colorado sales tax license. However, per BCFM's agreement with the City of Boulder, BCFM will collect sales tax from Producers at the Boulder markets for remittance to the City of Boulder. These collections are paid directly to the City of Boulder by BCFM. Additionally, food access program currencies (which does not include BCFM Market Bucks) should not be charged sales tax as WIC and SNAP vouchers are <u>tax exempt</u>.

E. Market Currencies

All vendors are required to accept any currency which can be used for qualifying purchases at our markets. Below is the list of market currencies we can accept for reimbursement. Please be aware that other farmers markets have market currencies and mindful that you are only accepting those which are BCFM eligible:

BCFM Market Bucks: Market Bucks are a cash-equivalent, generated by BCFM and provided as a service to both customers and vendors to absorb credit card fees. Market Bucks are **accepted by all vendors** for any purchase at the market.

BCFM WIC (Women, Infant and Children): BCFM WIC currency can be used to purchase specific edible products such as fruits, vegetables, fresh herbs, whole or ground unmodified grains, dried beans, mushrooms, micro-greens, food producing plants and seeds, meats, tofu/tempeh, dairy, and eggs. Vendors shall **not** accept WIC bucks for prepared foods, packaged foods, honey,, cured meats, alcohol, potted plants and seeds that are not food producing, or other non-edible items.

BCFM WIC Veggie Bucks: Vendors shall accept Veggie Buck vouchers for fresh fruits and vegetables, mushrooms, micro-greens, fresh cut herbs, dried beans, and food producing plants and seeds. Purchase of meats, dairy, eggs, packaged products, prepared products, honey, alcohol, other beverages, and non-edible items is not allowed.

BCFM SNAP: BCFM SNAP (Supplemental Nutrition Assistance Program) vouchers can be used to purchase all food items that can be taken home for future consumption, including fruits, vegetables, live or cut herbs and other plants and seeds that will produce food. SNAP cannot be used to purchase food designed for immediate consumption (examples: prepared food, popsicles and beverages to be consumed at market, etc). Vendors shall not accept SNAP vouchers for alcohol.

BCFM Double Up Food Bucks (DUFB): BCFM DUFB vouchers can be used to purchase fresh fruits and vegetables, fresh cut herbs, dried beans, mushrooms, micro-greens, and food producing plants and seeds. Purchase of meats, dairy, eggs, cheese, packaged products, prepared products, honey, potted plants and seeds that are not food producing, alcohol, other beverages, and non-edible items is not allowed.

Fruit and Veg Boulder and Longmont Bucks: Vendors shall accept Fruit and Veg vouchers for <u>fresh fruits, vegetables and cut herbs only</u>. Purchase of meats, dairy, eggs, cheese,

packaged products, prepared products, honey, alcohol, food producing plants and seeds, other beverages, and non-edible items is not allowed.

FMNP/Colorado "WIC": Though this is called a WIC buck, this is a separate program. FMNP WIC bucks are <u>only eligible for the purchases of fresh fruits, vegetables, and cut herbs</u>. **Purchase of meats, dairy, eggs, cheese**, packaged products, prepared products, food producing plants, honey, alcohol, other beverages, popsicles, and non-edible items **is NOT allowed.**

FMNP, Fruit and Veg Bucks and Double Up Food Bucks have firm expiration dates and therefore must be turned in with a fee bag before the expiration date for reimbursement.

BCFM staff is available to help answer questions and provide training for you and your staff on our currency program guidelines. Our food access currencies are funded by grants and have strict program guidelines: unfortunately, we cannot reimburse your business if you accept the wrong currency. Vendor questions regarding use of currencies can be directed to the Food Access Manager (foodaccess@bcfm.org) or the Finance Director (finance@bcfm.org).

7. Appendix

Please follow this link for the folder of required and downloadable documents, or the links below.

- Fire Code (Boulder-specific, pending approval)
- <u>Product/Sourcing list</u> (packaged and prepared vendors only)
- <u>Crop List</u> (producers, online only)
- <u>Beekeeper and Yard info</u> (apiaries only)
- Liability Insurance with BCFM listed as additionally insured for \$1,000,000
- Current and applicable state and city sales tax licensure
- Current and applicable food licensure
- Commissary Agreement (packaged and prepared food vendors only; n/a Cottage Food)
- Map and/or lease of farmed property (farmer/rancher_
- Organic and/or Biodynamic Certifications, if applicable
- Colorado local invoices reflecting local ingredient purchases
- Weights and Measures certificate, if applicable
- Temporary Tasting Permit (alcohol vendors only)

Market Fees & Fines

Fines and penalties regarding non-compliance with BCFM Rules and Regulations include:

| Market Fines & Penalties | | | |
|--------------------------------|--|-------------|--|
| Community Value | Fine Reason | Fine Amount | |
| Shared-success financial model | All market vendors are responsible for tracking and reporting gross sales (total | \$25 | |

| | daily sales across all platforms–cash, credit and market currencies). | |
|--------------------------------|--|---|
| Market community | Failure to operate the whole duration of market hours (arrive late or pack-up early) | \$35 |
| Market community | Failure to email Operations with required notice when not attending the market | \$50–late cancel (24 hours for producers, 48 hours for packaged/prepared) |
| | | \$75–no call, no show |
| Health & Safety | Failure to follow safety procedures (tent weights, cord covers, or as observed) | \$35 |
| Market community | Selling before market opening or after market close | \$25 |
| Health & Safety | Pet at market booth that is not providing service as a service animal | \$50 |
| Health & Safety | Health violation | \$35 |
| Health & Safety | Parking violation | \$50 |
| Health & Safety | Driving through the market in an unsafe way (during market operations, before breakdown/ after market setup) | \$150 |
| Shared-success financial model | Returned checks/ declined payment | \$35 per returned payment |
| Customer service | Improper signage | \$25 |
| Market community | Selling unapproved product | \$200 |
| Market community | Conduct violation | \$125 |
| Health & Safety | Licenses - Failure to provide copies of legal and health department required documents | Loss of market space until such documents are in order |

8. Sign and Agree

BCFM reserves the right to change these Rules and Regulations at any time as necessary to meet any and all legal, compliance, or operational requirements.

I have read, understand, and agree to comply with the Boulder County Farmers' Markets 2024 Rules and Regulations. Furthermore, I will not resell any products at the Boulder County Farmers' Markets, except as expressly permitted in the Rules and Regulations. This may also be submitted electronically.

| Sign: | Date |
|----------------------|------|
| | |
| | |
| Print Name: | |
| Print Business Name: | |